

1. How many 911 trunks need to be recorded?

16 CAMA trunks

2. How many 10 digit admin trunks need to be recorded?

0 - The admin lines are recorded through the Positron Positions

3. Do you have any analog radio channels you need to record?

Yes

If so how many?

24

4. Do you want to record the 8 positions?

Yes

Will these be analog or VoIP?

Both VOIP from the Intrado Switch and the 8 Positions are part of the 24 analog lines (back up) Nice Call Focus III

5. Do you currently have a Motorola AIS Server?

Yes

6. How many talk groups do you want to capture / record?

33 Talkgroups, 20 Analog on the Nice CF III

7. How many channels are required for the mobile command vehicle / backup PSAP recording system?

3

Motorola AIS license cost - There are 2 parts to record the Motorola radio system 7.11

1. **The AIS server. This is a server that must be purchased from Motorola. The recording vendor cannot purchase this from Motorola. Do you have the AIS server in place today?**

Yes

2. **The API. This is a software license that the radio vendor purchases from Motorola and resells to the customer.**

Capable of recording both analog and digital radio traffic and capturing associated metadata

1. **How many analog are you needing to record?**

20

2. **How many radio talk groups do you need to record?**

33

Ability to record both 911 and administrative phone lines;

1. **Are these lines analog?**

All recorded phone calls come from the 12 Positron phone positions

Are these 12 cama trunks or positions?

12 positions – that service 16 cama trunks and 4 SIP trunks carrying admin calls into the Positron System. All phone traffic will be recorded by way of an RJ45 Connection (actually 2 switch ports for redundancy) in the Positron System

Screen recording

1. **How many 911 positions?**

8

Can the Positron Viper positions be recorded via IP?

Do not know, they are a closed appliance running Embedded Windows 7

2. **How many monitors do you want to record?**

6 monitors per station X 8 stations = 48 monitors

3. Are these monitors on one PC?

4 monitors on one PC, the phone and radio screens (one monitor each) each have their own PC.

1. Are you using Pro QA Aqua?

No, we are not.

1. # of Channels for Each Audio Source (ie: Radios, VoIP, RoIP, Analog, Digital)

33 Talkgroups, 20 Analog, 16 Cama trunks

Is the Radio Traffic connected via a Network Connection using P25 or are they Analog connections via 33 separate Radios (1 for each talkgroup – this is commonly done to work around the P25)?

The talkgroups are connected via a fiber optic connection to the master site. The analog recordings are done via local radios.

What are the 20 Analog for?

Different fire repeaters, back up analog repeaters

On the CAMA Trunks are these Analog?

Yes, CAMA are analog.

Are you also recording the station side or just the trunk side?

Both sides

2. Make and Model of Handsets and Switch for the Phones

We use Plantronics headsets

Positron Viper

Are you saying the phone switch is a positron viper (is this IP or VoIP)?

Yes. Please elaborate in how IP compares to VoIP.

What are the Make and Model of the Handsets?

We use Plantronics headsets

- 3. Please indicate if Radio ID's are required (ie P25) or if the Radio Signal will be Analog**

33 Talkgroups, 20 Analog

- 4. # of Dispatchers for QA and Screen Shots**

28

- 5. Will you want Station to Station recording? If so, will need the # of Stations.**

What is "station to station" recording? We have 8 main stations, 4 backup stations

Station to station is referring from one phone to another within the organization. IE; transferring a call from one phone "position" to another phone "position"

So if we were to transfer to another department or to a cell phone, it would continue recording, even after disconnection?

To another department yes, cell phones unfortunately are not connected to your phone system so it would not continue recording. Any phone connected to your phone system will be recorded if you do station to station recording. What is your phone switch?

Positron Viper